# DINT OF CARE WORKBOOK

HealthTrust Software 2702 N University • Nacogdoches, TX 75965 Phone 936.622.4555 • Fax 888.891.3521 <u>www.mjsONE.net</u>

#### HealthTrust Software Workbooks, 2011 Edition

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Office Version-Point of Care

# **HEALTHTRUST SOFTWARE**

SECTION 1 OVERVIEW

Section 1 will cover how to use the office version of Point of Care. This will include how to access the online Point of Care program, document a visit, make corrections to a failed visit, and much more!

HealthTrust Software

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NAME:\_\_\_\_\_

USERNAME :\_\_\_\_\_

Welcome to Point of Care!

PASSWORD:\_\_\_\_\_

**mjsONE** is divided into two modules:

1. *mjsONE Office* for use by office staff to track and manage referrals, patient information, schedules, financials, and more (which is covered in the Office workbook)

2. *mjsONE Point of Care* for use by clinical staff in the field to complete assessments and visits while maintaining compliance to orders and documentation standards (which will be covered in this workbook)



In the first section of this workbook we will be discussing how the OFFICE version of Point of Care works.

mjsONE	T(f) HOME FEATURES PRICING STUDIES DEMO CONTACT
Members Login USERNAME PASSWORD LOGIN 2	Compliance-driven Point of Carel     Truly web-based! No Citrix, no installs!     Compliance-driven Point of Carel     The best Marketing Tools built-int     Financial Analysis before services are rendered     READ MORE
C	OR DOR

Go to www.mjsone.net and log in using the username and password that has been assigned to you.

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# SECTION 1: POINT OF CARE - OFFICE VERSION

# Office Version of Point of Care

File	Messages	Patients	PPS	Orders	Charges	Schedule	Auths	Billing	Ledger	Reports	Reference	Administration	Help
	388		1	<u>A</u>	A	Monthly S	Schedule	•					
			12		030	Weekly S	schedule						
						Daily Sch	edule						
						Episode	Schedul	9					
						Agent Sc	hedule						
						Patient S	chedule						
						Point of (	Care						
						Validatio	n and Co	mpliand	e				
					1								

Once you have successfully logged in, using the toolbar at the top of the screen, go to **schedule** then down to **point of care**.



isplay: Today's Visits Past Due Visits All Visits (Show confirmed visits) Group By: Date Patient Task	
04/29/10	
Patient: BABY JOE BOB	DOS: 04/29/1
Service: SKILLED NURSING DISCHARGE VISIT (change)	Status: PENDIN
Patient: BABY JOE BOB	DOS: 04/29/1
Service: OCCUPATIONAL THERAPY EVALUATION VISIT (change)	Status: PENDIN
Patient: BABY JOE BOB	DOS: 04/29/1
Service: OCCUPATIONAL THERAPY DISCHARGE VISIT (channe)	Status: PENDIN
05/01/10	
Patient: BABY JOE BOB	DOS: 05/01/1
Service: PEDI PT ADMISSION (change)	Status: PENDIN
05/03/10	
Patient: BABY JOE BOB	DOS: 05/03/1
Service: PEDI ST EVALUATION (change)	Status: PENDIN
05/04/10	
Patient: BABY JOE BOB	DOS: 05/04/1
Service: SKILLED NÜRSING RECERTIFICATION VISIT (change)	Status: PENDIN
Patient: BABY JOE BOB	DOS: 05/04/1
Service: PHYSICAL THERAPY ROUTINE VISIT (channel)	Status: FA

Once you have selected **point of care**, the system will take you to your **schedule**. Where you will go into each scheduled visit and complete the documentation. Simply click on the bar that says the **patient's name** and **DOS** and a drop down section will appear below. Click on the **START VISIT** button to begin documentation!

Itient: BABY JOE BOB Prvice: OCCUPATIONAL THERAPY EV	ALUATION VISIT (change)	DOS: 04/29/1 Status: PENDING
	START VISIT	
	INFORMATION	
PHONE:	(999)999-9999	
ADDRESS:	1234 SESAME STREET NACOGDOCHES, TX 75965	
PHYSICIAN:	MYRICLE WORKER PHONE: (325)655-1234 FAX:	This link will open up a GOOGLE MAPS window, where you can find directions to your patients house
OBQI POTENTIAL:	FALL RISK, INFECTION RISK, WOUND CARE	
REASON / ORDER:	PATIENT FELL OUT OF CHAIR.	This link will allow you to see previous Medical
MEDICAL RECORD	VIEW MEDICAL RECORD	Records for this patient. NOTE: This feature only pulls 60 days back

# mjsONE

NOTE: Visits may differ in appearance from the ones pictured in this workbook based on the discipline of the visit. Individual visits will be covered in discipline specific courses taught during the initial training of this company.

(quick jump to category) -	000
VISIT INFORMATION	PATIENT'S NAME
Mileage	
0       Mileage         0       Stat Odometer         0       End Odometer         0       Travel Time         Image: Personal Vehicle?	
Start Date and Time	
07/09/2010 11:20	
Type of Visit	
Evaluation -	
Reason for Therapy Referral 🖗	
	A V
Referral Source 🕗	

# Performing an Initial Evaluation Using the Office Version of Point of Care

After the admission visit has been scheduled, it will be available for the clinician to view on the Point of Care program the next time they log in. The clinician needs to **click on the visit** and then select **start visit** to begin entering data. The clinician can either click the **green arrow** on the upper right part of the screen or use the **quick jump to category box** on the upper left to advance from page to page. As they are documenting their visit all of the information that they enter is being uploaded into the database and saved as they move from page to page. When the clinician **finishes** the admission visit, they will click on the **green check mark** at the top right of the screen so that the system can perform a quick but thorough field validation check before the information is sent to the QA team in the office. If the clinician only wants to document part of the visit now and then return later to finish the rest, they would just document what they wanted and then click on the **red X button**. This will save their information and take them back to the main schedule page. Once this visit passes the QA process it will generate the patients episode or cert period based on the date of the admission visit (as long as the admission visit was scheduled from the referral page). Your TP1/TP2 will be generated once the visit is passed and can be printed out along with the visit note/plan of care. If you are actually creating a 485 (non-therapy) the system will take that information that you filled out during the visit and generate a plan of care that can be printed out and taken to the physician for a signature.

(quick jump to category)

The quick jump to category can be used in place of the arrow buttons to jump from page to page. This is a good option to use when going back into a visit to edit documentation on a specific page or just to quickly locate a particular section of the assessment.



**B**y using these button, which are located in the upper right hand corner of every visit, you can move through the visit, save and validate the visit once your documentation is complete, and close the visit to return

### TERMINOLOGY

\* *CLINICIAN* – the nurse, therapist, or user/agent that is using the Point of Care Program (office or offline)

misUIE SECTION 1: POINT OF CARE - OFFICE VERSION

# Performing a Routine Visit Using the Office Version of Point of Care

After the visit has been scheduled, it will be available for the clinician to view on the Point of Care program the next time they log in. Once the visit shows on the device, the clinician needs to only click on the visit and then select start visit to begin entering data. The clinician can either click the green arrow on the right part of the screen or use the quick jump to category box on the left to advance from page to page. As they are documenting their visit all of the information that they enter is being uploaded into the database and being saved as they move from page to page. When the clinician **finishes** the visit, they will click on the green check mark at the top right of the screen so that the system can perform a quick but thorough field validation check before the information is sent to the QA team in the office. If the clinician only wants to document part of the visit now and then return later to finish the rest, they would just document what they wanted and then click on the red X button.

(quick jump to category)

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**B**y using these button, which are located in the upper right hand corner of every visit, you can move through the visit, save and validate the visit once your documentation is complete, and close the visit to return

ient: BABY JOE BOB vice: PHYSICAL THERAPY ROUTIN	E VISIT (change)				DOS: 05 Status
		Εσιτ Visit	dir."		
		FAILURE NOTICE			
REVIEW SECTION AND CORRE	ECT.				
Field	Clinician Answer	Validated Answer	Comments	Accepted by Clinician?	
check_modality5	(blank)	Y			
VISIT INFORMATION					
Mileage: Start Odometer	5500	5501			
VITAL SIGNS					
Pulse: Bradycardia	(blank)	Y		V	
Pulse: Pulse	(blank)	88		V	
Temperature: Oral	(blank)	Y		V	
Temperature: Temperature	(blank)	99			

# What to do if Your Visit was **FAILED** for Correction?

If your visit has been failed back to you for corrections, simply log onto the online version and go to your Point of Care schedule where the visit will be highlighted in **red**. If the office QA team has already made the changes for you, just click on the **red box** and a dropdown window will appear with their changes. Look through the list, make sure that the checkbox next to each change is checked (only if you accept the changes that they have made) and then scroll to the bottom of the list and click **submit**.

If you are making your own changes just click on the **red box**, check the notes that they have sent you about what you needed to correct, correct them, and click the **green check mark** once you are finished.

# mjsONE

**OfflineVersion-Point** of Care

# **HEALTHTRUST SOFTWARE**

SECTION 2 OVERVIEW

Section 2 will cover how to use the offline version of Point of Care. This will include how to download the Point of Care program to your personal device, document a visit, make corrections to a failed visit, and much more!

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# SECTION 2: POINT OF CARE - OFFLINE VERSION

## Offline Version of Point of Care



Once you have successfully logged in you will have 3 options. To go to your schedule click **schedule**, to see other options click **Other Options**, and to synchronize your device (to upload answers & you have already completed or get more visits that have been scheduled) click **sync**.



Once you have selected the **schedule** button the system will take you to your **schedule**. You will use this page to go into each scheduled visit and complete your documentation.

#### mjsONE POINT OF CARE IS ONLY AVAILABLE FOR DOWNLOAD ON WINDOWS BASED MACHINES!

# INSTALLING THE OFFLINE VERSION OF POINT OF CARE:

- 1. Go to www.mjsone.net and log in.
- 2. Go to the help tab and down to resources.
- Scroll down to the downloads section and double click on the mjsONE Point of Care (.msi format)
- 4. The download should start immediately and a wizard will walk you through the installation process.



5. Once the program has been successfully installed on your computer you will see an icon on your desktop like the one pictured below.

- To start the program double click the desktop icon.
- If this is your first time to download the program and open it you will need to register this program to your username and password before you can log in.
- On the log in screen there will be a link under the username and password box that reads: (first time? Register here)
- 9. Click on this link, fill in the username and password boxes, accept the EULA agreement, and click **register**
- 10. Once you have registered you will need to return to the log in screen and **log in**
- The first time that you log in to this device you should go to the settings link and then select get latest version
- Once this update completes then return to the main menu and click sync to download your visits

MISCORE SECTION 2: PO	DINT OF CARE - OFFLINE VERSION	PAGE 6
* THE OFFLINE VERSION OF POINT OF CA	ARE REQUIRES AN INTERNET CONNECTION TO SYNC!	
ALWAYS REMEMBER TO	(quick jump to category) • VISIT INFORMATION Mileage 0 Start Odometer 0 End Odometer	O O S
Sync	Personal Vehicle? Start Date and Time     Type of Visit Evaluation Reason for Therapy Referral	
Performing an admission visit on the Offline Version of Point of Care	Referral Source 🕑	Ţ

After the admission visit has been scheduled, it will be available for the clinician to view on the Point of Care program the next time they log in and **sync**. Once the visit shows on the device, the clinician needs to only **click on the visit** and then select **start visit** to begin entering data. The clinician can either click the **green arrow** on the right part of the screen or use the **quick jump to category box** on the left to advance from page to page. As they are documenting their visit all of the information that they enter is being uploaded into the database on their computer and saved as they move from page to page. When the clinician **finishes** the admission visit, they will click on the **green check mark** at the top right of the screen so that the system can perform a quick but thorough field validation check before the information is sent to the QA team in the office. To send the visit to the office, after the green check button is clicked, all they need to do is **sync**. Once this visit passes the QA process it will generate the patient's episode or cert period based on the date of the admission visit (as long as the admission visit was scheduled from the referral page). If you are using the visit note as your plan of care this will also be available to print at this time. If you are actually creating a 485 (non-therapy) the system will take that information that you filled out during the visit and generate a plan of care that can be printed out and taken to the physician for a signature.

(quick jump to category)

**T**he quick jump to category can be used in place of the arrow buttons to jump from page to page. This is a good option to use when going back into a visit to edit documentation on a specific page or just to quickly locate a particular section of the assessment.



**B**y using these button, which are located in the upper right hand corner of every visit, you can move through the visit, save and validate the visit once your documentation is complete, and close the visit to return

#### WE RECOMMEND THAT YOU SYNC YOUR DEVICE AT LEAST ONCE A DAY!

THE OFFLINE VERSION OF POINT OF CARE MAY ONLY BE REGISTERED & USED BY ONE USER!!

#### <u> TERMINOLOGY</u>

\* CLINICIAN - the nurse, therapist, or user/agent that is using the Point of Care Program (office or offline)

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SECTION 2: POINT OF CARE - OFFLINE VERSION \_\_\_\_\_\_

## Performing a Routine Visit on the Offline Version of Point of Care



ISIT INFORMATION	JOHN SMIT
ileage	
Mileage Start Odometer End Odometer Travel Time	
Personal Vehicle?  art Date and Time	
ype of Visit	

(quick jump to category)

 ${f T}$ he quick jump to category can be used in place of

the arrow buttons to jump from page to page. This is

a good option to use when going back into a visit to

edit documentation on a specific page or just to quickly locate a particular section of the assessment.

•

After the visit has been scheduled, it will be available for the clinician to view on the Point of Care program the next time they log in and sync. Once the visit shows on the device, the clinician needs to only click on the visit and then select start visit to begin entering data. The clinician can either click the green arrow on the right part of the screen or use the quick jump to category box on the left to advance from page to page. As they are documenting their visit all of the information that they enter is being uploaded into the database in their computer and saved as they move to the next page. When the clinician finishes the visit, they will click on the green check mark at the top right of the screen so that the system can perform a quick but thorough field validation check before the information is sent to the QA team in the office. If the clinician only wants to document part of the visit now and then return later to finish the rest, they would document what they wanted and then click on the **red X button**. After the green check button is clicked (once the visit is completed) they will need to sync to send the visit to the QA team in the office.



**B**y using these button, which are located in the upper right hand corner of every visit, you can move through the visit, save and validate the visit once your documentation is complete, and close the visit to return

## What to do if Your Visit was **FAILED** for Correction?

If your visit has been failed back to you for correction simply log onto the online version and go to your Point of Care schedule, where the visit will be highlighted in **red**. If the office QA team has already made the changes for you, just click on the **red box** and a dropdown window will appear with their changes. Look through the list, make sure that the checkbox next to each change is checked (only if you accept the changes that they have made) and then scroll to the bottom of the list and click **submit**.

If you are making your own changes just click on the **red box**, check the notes that they have sent you about what you needed to correct, correct them, and click the **green check mark** once you are finished.

		Εριτ Visit	dir.		
		FAILURE NOTICE			
REVIEW SECTION AND CORRE	CT.				
Field	Clinician Answer	Validated Answer	Comments	Accepted by Clinician?	
check_modality5	(blank)	Y			
VISIT INFORMATION					
Mileage: Start Odometer	5500	5501		V	
VITAL SIGNS					
Pulse: Bradycardia	(blank)	Y			
Pulse: Pulse	(blank)	88		7	
Temperature: Oral	(blank)	Y		<b>V</b>	
Temperature: Temperature	(blank)	99		7	

WE RECOMMEND THAT YOU SYNC YOUR DEVICE AT LEAST ONCE A DAY! THE OFFLINE VERSION OF POINT OF CARE MAY ONLY BE REGISTERED & USED BY ONE USER!!

## SECTION 2: POINT OF CARE - OFFLINE VERSION

PAGE 8



Other Options on Point of Care

# OTHER OPTIONS

The Other Options button, located on the main page of the offline Point of Care program, is not only where you can check your messages, but also contains links to several different useful tools.



#### View Messages

**T** o view your messages, simply click the 'view messages' link. Once on the Messages page you will see a list of the messages that have been sent to you through the mjsONE system. Click on the red bar to view the details of the message.

# \* Remember you must **sync** in order to download any new messages!

To delete a message click on the



### Create Message

**T**o create a new message, simply click the 'create message' link. A new window will appear where you can select your recipients, enter the subject, attach a patient, and assign a priority. Just click submit when you are done composing your message and the next time you **sync** your messages will be sent.

#### **Communication Notes**

Other Options

View Messages

Create Message

Physician Orders

Tasks

**Communication Notes** 

To add a communication note without having a visit scheduled on your device click on 'communication notes'. Once the new window opens click on

#### CREATE COMMUNICATION NOTE

fill in the appropriate fields in the new window that opens (Pictured Below) and click **submit**. The next time you **sync** the communication note will be sent to the office.

-				
PROGRESS NOTE / COMMUNICATION NOTE -				
PATIENT PHYSICIAN NURSE PT OT	ST MSW ADE CAREGIVER OTHER			
PHONE FAX E-MAIL	AAL FACE-TO-FACE			
CHANGE IN STATUS NEW SYMPTOM / PROBLEM ADVERSE EVENT	SCHEDULE CHANGE LAB RESULTS OTHER			
EXT				
	PATENT     PHYSICAN     NURSE     PT     OT     PHONE     FAX     E-MAL     GHANGE IN STATUS     NEW SWIPTOM (PROBLEM			

#### Physicians Orders

**T**o create a physician's order from the Point of Care program click on the physician's order link and you will be re-directed to the main order page. Once on this page simply click on the

#### NEW ORDER

button and fill out the fields on the screen that pops up, just as you would when you are documenting visit information, or creating an order

> in the online system. You also have the option to e-sign the order at the bottom of the Click page. submit to save and the next time you sync your order will be uploaded to the online system.

<u>Tasks</u>

**T**asks are used to keep track of days out of the office, meetings, and other non visit responsibilities. To add a task click on the word This will open a 'tasks'. window that will show you all the task that you have already entered into the system. To view or modify a task click on 'modify task'. Clicking this will open the task in a new window for you to change anything or view the details of that particular task. If you made changes click submit to save them. To add a new task click on the 'new task' button. You can select a from and through date, set a reminder, status, type of task, and even choose to include it for payroll. Once you have filled in the fields you want click submit and the next time you sync your task will be uploaded to the online system.

# SECTION 1 & 2: REVIEW

# Quiz Yourself!

#### Circle the correct answer

- 1. T / F The 3 big buttons schedule, messages, and sync are located on the office version of Point of Care
- 2. T / F You have to first register your Offline Point of Care before use
- 3. T / F Once a visit has been validated and passed you cannot make changes to it

#### Choose the correct answer choice(s) for the questions below

- 4. We recommend that you synchronize \_\_\_\_\_ day.
  - A: at least once a
  - B: 2 times every day
  - C: every other day
  - D: 3 times a day
  - E: none of the above
- 5. You will need an internet connection to do what on the Offline Point of Care program?
  - A: complete the assessmentB: synchronizeC: update your softwareD: both B & C
- 6. Can you change the type of visit from your Point of Care device without logging onto the online system?
  - A: yes
  - B: no
  - C: maybe
  - D: none of the above

#### Fill in the blank

- 7. A \_\_\_\_\_\_ is the nurse, therapist, or user/agent that is using the Point of Care program (office or offline)
- 8. The messages button on the Offline version of Point of Care is \_\_\_\_\_\_ in color.
- 9. You do not have to \_\_\_\_\_\_ the Office version of Point of Care.

PAGE 11



# Check your Answers!

- 1. F
- 2. T
- 3. F
- 4. A
- 5. D
- 6. A
- 7. Clinician
- 8. Green
- 9. Sync